

Larp Inn Return Form

Please fill in this form using **BLOCK CAPITALS**

You have 14 days from receipt of item to return it. You accepted our terms and conditions when you placed your order online. Responsibility for returning the goods safely lies with the customer.

Your Details

Name	
Address	
Post Code	
Tel/Mob	
Email	

Order Details

Order Number	
Return Number	
Return Date	

You **MUST** provide your original order number. Goods may only be returned by the individual who placed the order. Items returned without first contacting us and acquiring a returns number will not be processed.

Reason for return

- | | |
|--|-------------------------------------|
| <input type="checkbox"/> Incorrect Item Received | <input type="checkbox"/> Faulty |
| <input type="checkbox"/> Wrong Size | <input type="checkbox"/> Other..... |
| <input type="checkbox"/> Item Damaged on Receipt | |

Action Required

- | | |
|--------------------------------------|---|
| <input type="checkbox"/> Refund | <input type="checkbox"/> Repair |
| <input type="checkbox"/> Replacement | <input type="checkbox"/> Alternate Size: Details..... |

We will only refund the same payment source. If you paid by bank transfer please include your bank account number and sort code for us to transfer your refund back to you.

How to process your return.

1. Contact us and get a return number. sales@larpinn.co.uk
2. Print and fill in the form on sheet 1. Insert this on your parcel.
3. Use the bottom half of sheet 2 (this sheet) as the address label.
4. Post it back to us

Important Notes (but please make sure you've read the returns policy)

1. Used items or items not in their original condition will not be accepted as returns
2. You have 14 days from the date of receipt to return your item.
3. You have these 14 days to assess whether your item is suitable. Different systems have different weapons standards. Round headed arrows and hybrid weapons for example are not suitable for use at all systems but that does not make them "not fit for purpose." You must still make that assessment and return them within 14 days - UNUSED.
4. 14 days after receipt you have "Accepted" the item.

Terms and conditions here: www.larpinn.co.uk/conditions

Shipping and Returns here: www.larpinn.co.uk/shipping

Return Address

**Larp Inn
Unit 38
Heath Hill Industrial Estate
Telford
TF4 2RH**